



## RECEIVING SERVICES CURBSIDE

**Wednesdays 11am – 1pm**

**1031 Franklin Street (Corner of Franklin and O'Farrel)**

Project Homeless Connect is now providing additional Curbside Pick-ups to our modified list of services available during the COVID19 pandemic. *You do not need an appointment to pick up the items listed below.*

### **Guidelines for Curbside Services:**

- When you arrive, please follow the arrows on the ground to maintain a “one-way road”.
- Please maintain 6 feet of distance between yourself and all others.
- Masks/face coverings are required at all times. If you do not have a mask/face covering, one will be provided to you upon arrival.
- A Hand-washing station and Sanitizing Stands are available and recommended for use upon arrival.

Refusal to abide by these safety measures will result in the inability for our staff to provide support on that day. You will be asked to leave and need to reach out via virtual support.

### **Services and Items available for Curbside pick-up are below:**

- Hygiene kits, menstrual care, socks & masks
- Backpack (1 per person)
- Sleeping Bag (1 per person)
- Phone Chargers
- Reading Glasses (Must have strength needed, no exams given on site)
- Mail Pickups + Registration for Mail Services
- HandUp Point Redemptions

*All above items are subject to availability.*

### **Appointments:**

When possible, please consider scheduling an appointment in advance. Appointments will allow you to have a set time to pick up the items you need and confirm availability ahead of time. Call (855-588-7968) or email ([edc@projecthomelessconnect.org](mailto:edc@projecthomelessconnect.org)) to make an appointment in advance.

### **Reminders about Ongoing Services:**

- Project Homeless Connect will continue to be available by Resource Line and Resource E-mail to schedule appointments, provide referral and resource information, and offer Problem Solving support.
- If you would like to inquire about a DMV Voucher for your ID or support with Problem Solving, you must first contact a Service Coordinator via phone or e-mail. *These services are not available during Curbside Pick-up.*

Please contact our Resource Line below with any questions and/or to create a plan for receiving services with Project Homeless Connect

Resource Line: 1-855-588-7968  
Email: [edc@projecthomelessconnect.org](mailto:edc@projecthomelessconnect.org)

*To see Project Homeless Connect's COVID-19 service plan, please visit:*

[www.ProjectHomelessConnect.org](http://www.ProjectHomelessConnect.org)